Quick Tips on Filing Massage Claims

We understand that claim submission has been a challenge and we want to make the process easier.

Here are some general tips regarding the submission of massage claims.

The following information is needed:

- Patient's name and
- Patient's date of birth
- Patient's ID number
- Provider/Massage Therapist name, address, and license or certification number (where applicable)
- Date of each service
- Description of service rendered
- Cost for each service
- Federal Tax identification number, if available (for providers in the United States)



Note: If you paid for the services, please provide your paid receipt.

Click here to submit your massage claims securely through the Member Portal.

We hope this information helps the massage claim submission process.

